BSB20115

Certificate II in Business



Career Training Institute (CTI) provides VET in School programs for students wishing to further their career opportunities.

This qualification reflects the role of individuals in a variety of junior administrative positions who perform a range of mainly routine tasks using limited practical skills and fundamental operational knowledge in a defined context. Individuals in these roles generally work under direct supervision.



Course structure

To graduate from this course, students are required to complete twelve units: one core unit plus eleven electives. The following units in this course have been selected by CTI after investigation informed by engagement with industry.

Units of Competency

BSBWHS201 Contribute to health and safety of self and others

BSBW0R204 Use business technology

BSBITU211 Produce digital text documents
BSBCMM201 Communicate in the workplace

BSBIND201 Work effectively in a business environment BSBW0R202 Organise and complete daily work activities

BSBW0R203 Work effectively with others

BSBINN201 Contribute to workplace innovation

BSBINM202 Handle mail

BSBITU212 Create and use spreadsheets

BSBITU314 Design and produce spreadsheets

BSBITU306 Design and produce business documents

Delivery mode

The course is delivered in a classroom setting at the student's school. At times, the classroom/school setting is used as a simulated work environment. Training is delivered and assessment is conducted by school teachers working on CTI's behalf. These teachers are qualified trainer/assessors. Each class of students is allocated to a teacher.

Students are provided access to the CTI Learning Management System (Canvas) to access learning resources.

CTI is a registered training organisation (RTO) and is the course provider. The CTI Office is located in Melbourne.

Course duration

This course is designed to be completed over a total period of 20 months (February Year 1 - October Year 2).

Course fees

Fees charged by CTI are paid by the school.